JUSTICE INSTITUTE
of BRITISH COLUMBIA

105-03198/

LETTER TO THE MINISTER

The Honourable Shirley Bond
Minister of Advanced Education
Parliament Buildings
Victoria, British Columbia

Honourable Minister,

On behalf of the Board of Governors of the Justice Institute of British Columbia, and pursuant to Section 60 of the College and Institute Act, I have the honour of submitting to you the Annual Report of the Institute for the fiscal year 2002/2003.

R.P. (Val) Pattee
Chair, Board of Governors

JUSTICE INSTITUTE *of* BC

Vision

A learning centred organization, based in British Columbia, internationally recognized for our expertise and leadership in –

- education
- training
- professional standards and practices in justice, public safety and human services.

Mission

To enhance the quality of life for all by educating and training those who make communities safer.

Areas of Expertise

- Conflict resolution, mediation, negotiation
- Corrections and community justice: adult and youth
- Court services operations: sheriffs, registry, management
- Emergency management, emergency social services, search and rescue
- Emergency vehicle operation, advanced driver training, accident investigation
- Fire: recruit, officer, industrial, marine, hazmat
- Paramedics, emergency medical services, resuscitation
- Policing, law enforcement, private security
- Victim Services, child welfare, family violence, youth at risk, community safety

MESSAGE FROM THE

Chair of the Board

This year marks the 25th anniversary of the Justice Institute of British Columbia, and for those of us on the Board of Governors, the year gave us pause to look back on the history of our institution and to the foundations on which the JIBC was built.

It took the dedication and determination of many people to turn the concept of the JIBC into reality. People like Robert Stewart, Vancouver's Chief of Police at the time, who had a vision of what the JIBC could be, and rallied the individuals needed to make it happen. Robert became the first Chairman of the JIBC Board of Governors, and served on the board until 1995. The Attorney General at the time was Garde Gardom, and his support for the concept was instrumental. Gerry Kilcup, the JIBC's first principal, recruited an equally dedicated core group of staff to bring the institution to life.

There were other community leaders and visionaries involved in the early days of the JIBC. The original board members were notables such as Robert Stewart, Joseph Cohen, Tony Pantages, David Chapman, Len Maracle, Jack Pomfret, Glen Ridgway, Edward Robertson and Donald Sorochan. There was no model like it in North America and so the original board and staff created an institute from a vision of how we could better serve the educational needs of the justice and public safety community. The vision stands today, through the work of the Justice Institute, BC's justice and safety personnel are among the best in the world, and the JIBC model remains truly unique. No where else will you find a single institution that offers a similar range of justice, public safety and community safety programs.

This unique model has ensured resiliency and innovation throughout the years as the Institute faced a variety of challenges, financial cuts, emerging issues in justice and public safety, new technologies and the ever changing needs of learners and the workplace. The JIBC spirit that was present in the staff of the early days continues today, ensuring the ongoing viability of the Justice Institute of BC, and its lasting contribution to making our communities safer places to live.

This year we look back in celebration of the JIBC, the JIBC founders, and the great people who have supported the JIBC over the years. I would like to take this opportunity to express my appreciation to those who have served on the board throughout these 25 years, and to my colleagues who make up the current Board of Governors. Their commitment to the JIBC has helped to guide the institute to be successful and will continue to ensure a positive future.

It is the JIBC spirit—triumphed by its founders, that set the JIBC on a path to becoming internationally recognized. That spirit carries on in the JIBC staff and students today, and that is why the JIBC continues to be a leader in justice and public safety education throughout the world.

R.P. (Val) Pattee, *Chair*

Board of Governors 2002 - 2003

R.P. (Val) Pattee, Chair
Brenda Blue
Jim Graham
Bruce Hall
Lynn Harrison, Vice Chair
Jack McGee
Darwin Netzel
Chris Perkins
Jane Shackell

President's Message

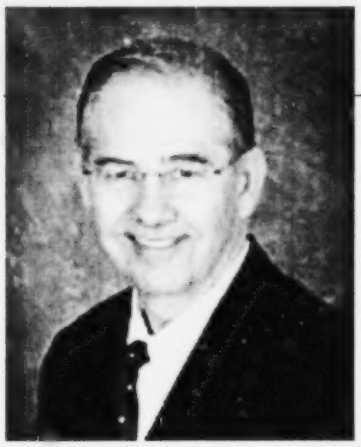
As we celebrate our 25th anniversary milestone, it is important to look back to our beginnings, and to recognize how the spirit of the early days of the Justice Institute has prepared us well for the future.

When the JIBC was created in 1978, the goal was to provide a common ground for the training and education of personnel employed in the justice system, the fire service and the community at large. When the doors opened, the institute had four program areas located at one campus.

The growth of the institute over the past 25 years is evidence of the value of that initial vision. Today we have three campuses, 15 regional paramedic-training centers, and nine academic areas. In the next fiscal year we'll open two new campuses, one in Victoria, and one in downtown Vancouver. Our instructors deliver programs in 170 communities across the province, and at locations across Canada and internationally. We also have over 4,500 students accessing our online programs, making us one of the largest providers of online education in the province.

The founding spirit was innovative and entrepreneurial, and that spirit has stayed with us, guiding us through the challenges and the growth over the years.

Challenges were a big part of this past year, as we experienced financial cuts of close to 24%. The areas hit hardest were the police and paramedic academies and the emergency management and social services divisions. In some areas we had to lay off staff, and although the number of layoffs was fewer than anticipated, it was a difficult time. I would like to commend the directors and staff of these areas for the tremendous work they did in responding to cuts to ensure continued levels of excellence in program delivery despite the difficult conditions. The cuts to police training required us to introduce tuition fees for the police recruit training program, and while this was the first time recruits were required to pay, it has not impacted the number of new recruits applying.



There were definitely good news times in the year as well. The Ministry of Advanced Education gave us the green light to proceed with the Maple Ridge Campus project. This exciting project involves the replacement of dilapidated portable classrooms and other site enhancements that will greatly improve the student experience at this world-class fire training site.

We made very good progress in the area of credentialing. Staff have been working hard to formalize credentials for a number of existing programs and to create new certificate and diploma programs that will soon lead to degrees. Work is underway on 17 certificate and diploma programs.

Other highlights of the year included a milestone meeting with the Nisga'a Lisims Government to explore partnerships in justice and public safety education. Our international profile also increased in both China and the Middle East, and with it came an increase in the number of international training contracts.

This year the Foundation Office continued its good work as it provided 22 students with Achievement Awards totaling $5,500. Another very important step was taken this year in continuing our relationship with students through the creation of an Alumni Association.

The Justice Institute has come a long way since 1978, yet it has remained true to the vision of our founders. As we reflect on the years since, we also look to the future and to continuing our work of creating leaders in times of crisis, who make our communities safer places to live.

Jack McGee, *President*

Quick Facts

In 2002/2003
4,711 organizations received training.

JIBC delivered training in 170 BC Communities in 2002/03

GOVERNMENT ORGANIZATIONS
55%

NON-GOVERNMENT ORGANIZATIONS
45%

SOME OF OUR NON-GOVERNMENT CLIENTS

- Alliance Pipeline
- Aramco
- BC Ferries
- BC Hydro
- Duke Energy
- Emily Carr
- Fairmont Empress Hotel
- Fraser Health Authority
- Insurance Institute of BC
- Liquor Distribution Branch
- MDS Metro Lab
- Methanex Corporation
- PetroCan
- QLT
- SABIC (Saudi Arabian Basic Industries Corporation, Saudi Arabia)
- Vancouver Community College
- Vancouver Port Authority
- Weyerhaeuser Canada

Historical Facts

	1978 - 79	2002 - 03
TOTAL CLASSES OFFERED	133	1,719
TOTAL STUDENT TRAINING DAYS	25,741	183,411
NUMBER OF STAFF	84	285

FUNDING RELATIONSHIPS

1978 - 79

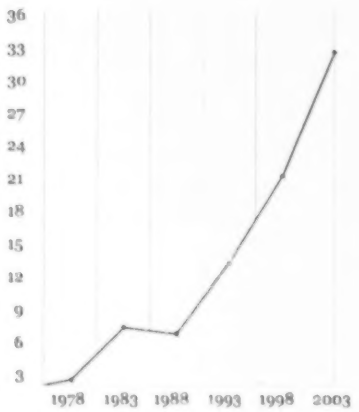
Ministry of the Attorney General
British Columbia Police Commission
Corrections Branch
Court Services Branch
Fire Services Commissioner

2002 - 03

Ministry of Advanced Education
Ministry of the Attorney General
Court Services Branch
Family Justice Services Division
Ministry of Health
BC Ambulance Service
Ministry of Public Safety and Solicitor General Corrections Branch
Police Services Branch
Provincial Emergency Program
Ministry of Children and Family Development Youth Justice Division

Financial History

HISTORICAL REVENUE TREND



HON. GARDE B. GARDOM, Q.C.
ATTORNEY GENERAL 1975 - 1979
LIEUTENANT GOVERNOR 1995 - 2001

In February of 2003, the Honourable Garde B. Gardom received the Joseph H. Cohen Award from the Justice Institute of BC Foundation, for his role in improving public safety in British Columbia. Mr. Gardom was BC's Attorney General in 1978 when the JIBC was created. Following are excerpts from his remarks about the formation of the Institute.

"There was a need—a great need—not only in the interests of potential trainees, but more importantly, for the public at large. Training was scant, standards differed, skills varied and were attained mostly on the job. Workplace training was good... but more was needed. I was determined that would occur, and through the vision, initiatives and efforts of a number of extremely committed people, the Justice Institute realized its light of day on the 27th of April 1978. On that day my colleague Dr. Pat McGeer, then Minister of Education, brought forth order-in-council #1024 signed by Premier Bill Bennett and approved and ordered by Lieutenant Governor Walter Owen, which in summary appointed the JIBC a provincial institute with clearly defined parameters to provide instruction, to identify training needs, and to become a forum for the examination of justice and socially related issues. Soon after, and following much effort, we got the Fire Academy aboard.

Turning those visions into realities required no end of work by a lot of great people—each one a dedicated, persevering, forward thinking pathfinder—and to each and every one of them BC owes a lot.

JIBC's first year dealt with 2,191 students, 133 courses and a budget of $2.8 million. Today it serves 27,000 students, through 1,500 courses and with a budget of $34 million. Arched over all of this is a continuing commitment to a system that is trained, that is educated, that is just, and that is all in the public interest.

If that's not success, I don't know what is, and full credit to all those of the past, to those of the present, and to those who'll carry the torch in the future."

April 27, 1978, Order in Council, signed by Premier Bill Bennett, created the Justice Institute of British Columbia. The first campus was located at 4180 West 4th Avenue in Vancouver. Academic areas included: Police Academy, Corrections Division, Courts Academy, Fire Academy and Educational Services.

Emergency Health Services Academy is created to provide training to ambulance attendants.

Robert J. Stewart

CHAIR JIBC BOARD OF GOVERNORS 1995 – 1998

JIBC FOUNDATION BOARD, CHAIR
DIRECTOR 1995 – PRESENT

Robert J. Stewart, former Chief of the Vancouver Police Department, and founder of the BC Police College, used his experience in setting up the police college to lobby the government for a provincial college to train justice and public safety personnel. In 1978, the concept came to life with the creation of the Justice Institute of BC.

"I have a tremendous sense of pride and accomplishment that it has turned into such a highly respected institute.

I think the reputation of emergency services in this province speaks for itself—they're among the best in the world. You can't find that kind of service anywhere. The professionalism of the training programs offered is carried on into the field and demonstrated to the community on a routine basis, as well as at times of crisis.

What would I say about the future of the JIBC? The next 25 years will be fantastic."

Gerald Kilcup

PRINCIPAL 1978 – 1986

"The establishment of the Justice Institute in 1978 was a bold experiment that has proven to be of enormous benefit to the citizens of British Columbia. We are most fortunate to now have professional training programs and educational facilities that have, over the years, developed an international reputation for excellence. My congratulations to the employees of the Justice Institute, seconded staff and professional contractors who have settled for nothing less than excellence in the development and delivery of programs and services to the justice and public safety communities of this province and to the world at large. May the next 25 years see a continued commitment to the pursuit of excellence as the Justice Institute grows and adapts to new opportunities and new challenges."

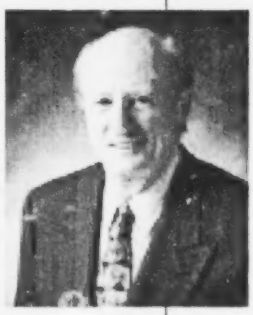
Centre for Conflict Resolution is established.

Provincial Emergency Program Academy (PEP) formed to provide training in emergency social services, emergency management and search and rescue.

Celebrated 10 YEARS OF TRAINING
Total student training days – 86,932
Number of students trained – 22,500
Total operating budget – $7 million

Bernie Doyle

PRINCIPAL 1986 – 1988



"My connection with the JIBC has had a substantial impact on my life. The experience reinforced to me that if you want to go after excellence and you get people excited about what you are doing you can achieve it.

The JIBC had a solid and positive impact on the community. It offered courses in justice and public safety that you couldn't get elsewhere, and continues to do so.

All over the province of BC there was great praise for what the JIBC was doing, especially with the Conflict Resolution program as it was really coming into its own.

The key thought that remains with me is the caliber of the people who worked at the JIBC, their competencies and capabilities, and their willingness to make it work. That's what makes the JIBC."

Larry Goble

DEAN, EDUCATIONAL SERVICES 1978 – 1988
PRESIDENT 1988 – 2000

"My expectations for the JIBC today and in the future are that it continues to grow and change to meet the different needs of clients and students; that it maintains its unique funding model which allows it to remain flexible, creative, and cost effective within the provincial post-secondary system; that it always maintains the old "JIBC spirit" that developed and grew on the Jericho campus and moved with us to New Westminster."

"The JIBC allowed me to spend 24 years working in an atmosphere of constant change and positive growth, and through it all to be surrounded by supportive, talented and dedicated people. It also exposed me to many great people who work in our communities making them safer and better places to live. I feel proud that I had the opportunity to be part of something that started small and grew into a world-recognized justice and public-safety institute."

The Pacific Traffic Education Centre is established as a joint venture between the JIBC and ICBC to conduct research and provide training in advanced driving.

Cabinet approves funding of $33.7 million to build a new facility for the JIBC in New Westminster.

Paul Forseth

INSTRUCTOR, CORRECTIONS ACADEMY 1978 – 1981

CANADIAN ALLIANCE MEMBER OF PARLIAMENT, NEW WESTMINSTER/COQUITLAM/BURNABY 1993 – PRESENT

In 1978, Paul Forseth was a probation officer seconded from the field to teach advanced courses at the Justice Institute. Elected as a Member of Parliament in 1993, Forseth feels his time at the JIBC has helped him serve his community.

"We were taking our own well run pre-existing training unit (Corrections Branch Training Division) and putting it into a new larger enterprise. There was always the question, if there would be an enduring government financial commitment to staff training. There was also a great expectation of what the JIBC could become."

"It allowed me to become aware of and connected to a broad range of support people in the helping professions, and it sensitized me to the difficulties of translating government policy to the operational street level."

"The JIBC has come a long way in program and role evolution... it can provide real strength and depth to line-workers throughout the public service who need to be challenged and also supported through a government commitment to personnel development and ongoing career training and upgrading. It should be an integral part of public service renewal at both the provincial and federal level."

Carol Scott

(Photo not available)

DEPUTY SHERIFF, VICTORIA

Graduate of the first Deputy Sheriff program offered at the JIBC.

In 1978, Carol Scott was hired as a deputy sheriff in Prince Rupert. At the time, deputy sheriff training was done "post-employment", and so Carol attended the first Deputy Sheriff Program at the newly formed Justice Institute of BC. In the 25 years since, she has taken on increased responsibilities, and is now Deputy Sheriff VI, Senior Deputy, Escort Coordinator with the Victoria Sheriff's Office.

Scott's prime responsibility involves coordinating the transport of detainees to and from Victoria for court appearances. Sheriffs contribute greatly to the safety of our communities, as Scott points out "sheriffs in this province escort hundreds of prisoners a day with relatively no attention brought to them, they provide an invaluable service in a very silent manner".

Scott applauds the pre-employment model of Deputy Sheriff training saying that graduates are coming out of the JIBC with good skills and training. Her advice to new Deputy Sheriffs is to "learn as much as possible from the senior staff, find a mentor and learn from that person".

Responsibility for the Maple Ridge site (previously shared with the Pacific Marine Training Institute) transfers to the JIBC. Construction of a live fire training building begins.

The JIBC moves to New Westminster as the new campus officially opens at 715 McBride Boulevard.

The JIBC Foundation is established.

Constable Ted Usher

TRAINING OFFICER, NEW WESTMINSTER POLICE SERVICE

GRADUATE OF CLASS 9 – THE FIRST POLICE CLASS TO GRADUATE FROM THE JUSTICE INSTITUTE OF BC

After 26 years in the police service, Ted Usher has a lot to reflect on and to be thankful for. "My marriage and my family are intact and I'm in good health. And I still really, really enjoy going to work each day."

Constable Ted Usher began his police career in 1978 as a graduate of the first class of police recruits from the Justice Institute of BC Police Academy. He followed in his father's footsteps by joining the New Westminster Police Service. (The senior Usher was with the New Westminster Police Service from 1948 to 1976).

In 2002, following ten years in the Major Crimes Division, Usher took on the role of Training Coordinator for the New Westminster Police Service, responsible for training for sworn members, civilian personnel and some volunteers.

Usher has had an ongoing relationship with the JIBC, attending training classes and seminars, participating in JIBC Open Houses, organizing a Student Police Academy with support from the Police Academy and in his role as Training Coordinator. He has recently taken on a part-time role of drill instructor at the Police Academy.

In recognition of his service to the community, Usher was awarded the Canada 125 medal in 1992 and the Queen's Golden Jubilee medal in 2002.

Usher will be retiring from the New Westminster Police Service next year and is exploring opportunities that will keep him busy in his retirement.

"I'll end my career next summer knowing my community appreciated what I did for them—serving my community and its citizens."

The new live fire training building in Maple Ridge officially opens.

President Larry Goble (left) retires after 22 years with the JIBC, (12 as president). Jack McGee (centre), is hired as the new President. Gerard Kilcup (right), JIBC Principal, 1978 – 1986.

Ralph Wand Jr.

Ralph Wand Jr. was inspired to become a paramedic through the example set by his father (Ralph Sr.) and his uncle Syd, both retired paramedics. He remembers listening to his father and uncle talking enthusiastically about their work and the impact they had on people's lives. Now he and his brother Robert are carrying on the family tradition, as both are Advanced Life Support paramedics. Between the four of them they estimate the Wand family has almost 100 years of pre-hospital care experience.

Earlier this year Ralph Jr. graduated from the 18-month Advanced Life Support Program. Almost all of the calls to which he responds utilize the special skills he acquired in the ALS Program. "I have been given the knowledge and tools through an extensive training program to be able to assess a critical patient, come up with a differential diagnosis, formulate and initiate a treatment plan. The treatment plan may include the administration of medications and some procedures, that until recently would only have been carried out in an emergency department by a doctor," says Wand.

The training for Advanced Life Support was intense and time-consuming but worth it, says Wand who loves his job and loves going to work. "As a pre-hospital care provider I like to think I am an integral part of patient medical care, working to increase a patient's chance of survival."

Ralph Wand Jr., recipient of a Foundation Achievement Award, is pictured here with Foundation Board Director David Esworthy

The Justice Institute of British Columbia becomes ISO 9001 registered in recognition of its commitment to continuous quality improvement in education. The JIBC registration to ISO standards is comprehensive, and includes all educational and administrative activity.

Funding to replace portable classrooms at the Fire Safety Training Centre in Maple Ridge is approved.

Reputation for Leadership

A three-year contract with the Department of National Defence was awarded to the Justice Institute to train military recruits to address a shortage of medical personnel within the Canadian Forces Medical Services. The first class of recruits trained as Primary Care Paramedics graduated on September 5, 2002.

A two-day violence against women symposium in May brought together local and international anti-violence activists to mark 20 years since "The Report on Violence in the Family": Wife Battering was tabled in Canada's House of Commons.

Planning was held for the First Annual BC Symposium on Conflict Resolution. Post-secondary institutions with programs in Conflict Resolution brought together a select group of key players to share developments in the Conflict Resolution field, particularly in the areas of research, pedagogy, and public policy. Institutions involved in the symposium were:

- Justice Institute of BC (Centre for Conflict Resolution)
- Simon Fraser (Centre for Dialogue)
- UBC (Program on Dispute Resolution)
- UVic (Institute for Dispute Resolution)
- Royal Roads University (Peace and Conflict Studies Division)

Over 60 Correctional Officers and Managers from the Whitehorse Correctional Centre were trained in Use of Force techniques by the Corrections and Community Justice Division.

BC's top health officials attended a strategy workshop at the JIBC, to discuss response plans to emerging disasters such as pandemic influenza or terrorist attacks involving chemical, biological or radio-nuclear agents.

Marie Salem

(Photo not available)

EMERGENCY SOCIAL SERVICES

Marie Salem is the Director of Emergency Social Services for the City of Kamloops. In addition to this volunteer role, she is a regional Emergency Social Services Instructor for the JIBC, is the volunteer training coordinator for her region of the province, and is a member of the Emergency Social Services Association Board of Directors.

Marie spent her summer organizing and operating the biggest emergency social services response in BC's history, responding to the wild fires that sparked a province wide state of emergency on August 1, 2003.

"The JIBC training has given me a really good base from which to make decisions... the value of the JIBC is not only the instruction we receive, but the ongoing support after training. The instructors help you take the knowledge and make it work in your community, they help you adapt it, and when a disaster or emergency does happen, they're there to support you."

After running an emergency reception center 24/7 for almost a month, Marie can truly attest to the impact ESS volunteer training has on the people of this province. "Our volunteer staff (of close to 600) devoted their hearts to this for more than an entire month. They created a community place for the evacuees to meet and debrief, and to connect with the help, information and emotional support they so badly needed."

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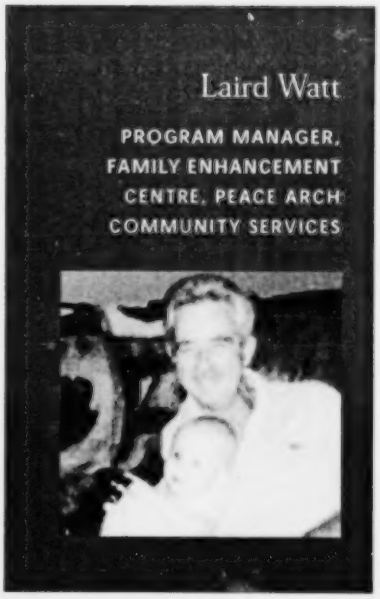
"The impact of my training through the Centre for Leadership and Community Learning has been significant," says Laird Watt. As Program Manager of the Family Enhancement Centre with Peace Arch Community Services, his program area is a highly visible one in the community and requires a creative balance of managing both the needs of staff and the needs of clients. "My training through the Justice Institute has helped me develop a team of highly skilled Child and Youth Care Counsellors and manage a program that continually meets a high standard of excellence in our community."

Located in White Rock, Peach Arch Community Services serves children, youth and families throughout the Fraser Region, with children and youth residential services funded by the Ministry of Child and Family Development.

Laird is a graduate of two certificate programs and has taken numerous management courses through the Justice Institute of BC over the past 15 years.



Professional Standards and Practices

The International Fire Service Accreditation Congress (IFSAC) accredited four additional courses bringing the total number of IFSAC accredited courses to 18. In June 2002, the National Board on Fire and Service professional Qualifications (NPQS), also known as ProBoard, accredited 17 course levels. The expansion of accredited levels under both IFSAC and ProBoard means that the Fire and Safety Division is able to offer students a wider range of accredited courses ensuring accountability and compliance with professional standards.

The Canadian Medical Association's ConJoint committee on accreditation accredited the Paramedic Academy's Primary Care Paramedic and Advanced Care Paramedic programs.

The new federal Youth Criminal Justice Act brought with it a considerable need for training to help those working in the system to prepare for the law's enactment on April 1, 2003. The Corrections and Community Justice Division developed training programs, and between January and March of 2003 trained 541 Youth Justice, Community and Custody staff. The Centre for Leadership and Community Learning trained over 120 victim service and community accountability workers on the new Act. "Community Justice and the Youth Criminal Justice Act: A Restorative Justice Seminar" was held at the JIBC on November 2, 2002.

New Programs and Courses

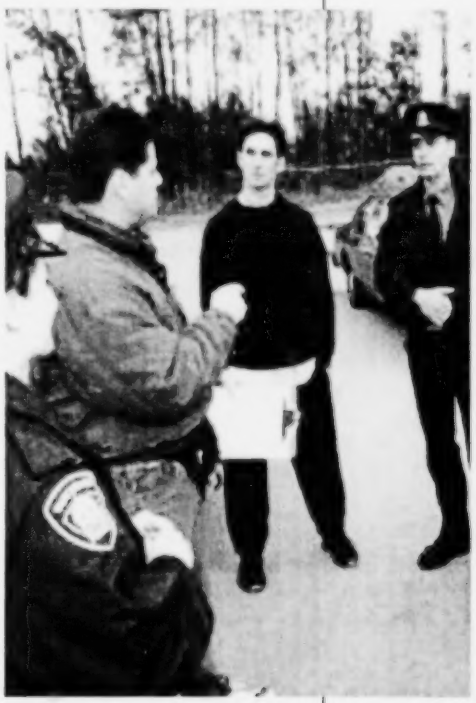
An Advanced Care Paramedic program was launched during the 2002/03 fiscal year. The ACP program is designed to give participants the skills and knowledge to perform an organized patient assessment, intervene in life-threatening injuries and conditions, perform ACP treatments, procedures and protocols, and record and report patient information.

On-going professional development program (Continuing Medical Education) was introduced for all ambulance personnel in BC.

In January 2003, the Police Academy began offering courses in the Investigation and Enforcement Skills Certificate Program in partnership with Camosun College, at the Interurban campus in Victoria.

A Sheriff Interactive Leadership training course, which included British Columbia Emergency Response Management Systems (incident command training), was coordinated in cooperation with the Courts Academy and the Emergency Management Division.

The Advanced Escort Training and Emergency Vehicle Operations training for the Sheriffs Service was coordinated by the Courts Academy in cooperation with the Pacific Traffic Education Centre.



Traffic Education

CLIENT: BC HYDRO, CUSTOMER PROJECTS, VANCOUVER/BURNABY/ COQUITLAM

Annual driver training is a must for the staff of New Customer Connections at BC Hydro. The 45 staff in this depa[illegible]ment look after the design of electrical connections for the Metro Vancouver region, including [illegible]verything from residential customers to high rise developments.

"Employee and Public Safety is our number one priority at BC Hydro," says Harold Nelson, New Customer Connections Manager for Vancouver/Burnaby. "One of the highest risk factors for our design staff is the time spent on the roads driving around the Lower Mainland. We have good drivers... the training helps them to keep their awareness high and to maintain those good driving skills."

The annual training varies, with classroom-based one year and hands-on in the vehicle the next. Quality of instruction, and flexibility are the reasons they've counted on the JIBC for this annual training for the past six years.

"They customize the programs to meet the needs of our staff and the time available for training," says Nelson, "and the quality of the instructors is very high... their backgrounds give them real and valuable experience that reinforces what they're teaching in the classroom."

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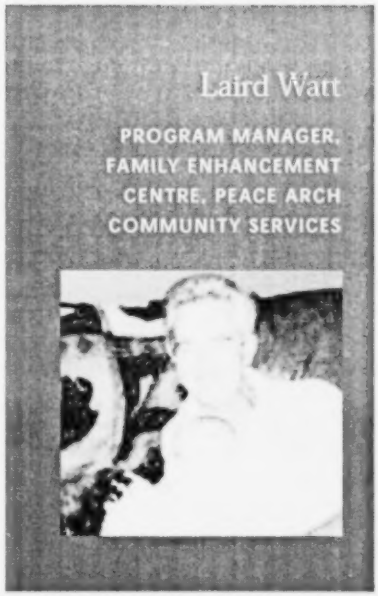

Professional Standards and Practices

The International Fire Service Accreditation Congress (IFSAC) accredited four additional courses bringing the total number of IFSAC accredited courses to 18. In June 2002, the National Board on Fire and Service professional Qualifications (NPQS), also known as ProBoard, accredited 17 course levels. The expansion of accredited levels under both IFSAC and ProBoard means that the Fire and Safety Division is able to offer students a wider range of accredited courses ensuring accountability and compliance with professional standards.

The Canadian Medical Association's ConJoint committee on accreditation accredited the Paramedic Academy's Primary Care Paramedic and Advanced Care Paramedic programs.

The new federal Youth Criminal Justice Act brought with it a considerable need for training to help those working in the system to prepare for the law's enactment on April 1, 2003. The Corrections and Community Justice Division developed training programs, and between January and March of 2003 trained 541 Youth Justice, Community and Custody staff. The Centre for Leadership and Community Learning trained over 120 victim service and community accountability workers on the new Act. "Community Justice and the Youth Criminal Justice Act: A Restorative Justice Seminar" was held at the JIBC on November 2, 2002.

New Programs and Courses

An Advanced Care Paramedic program was launched during the 2002/03 fiscal year. The ACP program is designed to give participants the skills and knowledge to perform an organized patient assessment, intervene in life-threatening injuries and conditions, perform ACP treatments, procedures and protocols, and record and report patient information.

On-going professional development program (Continuing Medical Education) was introduced for all ambulance personnel in BC.

In January 2003, the Police Academy began offering courses in the Investigation and Enforcement Skills Certificate Program in partnership with Camosun College, at the Interurban campus in Victoria.

A Sheriff Interactive Leadership training course, which included British Columbia Emergency Response Management Systems (incident command training), was coordinated in cooperation with the Courts Academy and the Emergency Management Division.

The Advanced Escort Training and Emergency Vehicle Operations training for the Sheriffs Service was coordinated by the Courts Academy in cooperation with the Pacific Traffic Education Centre.

Traffic Education

CLIENT: BC HYDRO, CUSTOMER PROJECTS, VANCOUVER/BURNABY/ COQUITLAM

Annual driver training is a must for the staff of New Customer Connections at BC Hydro. The 45 staff in this department look after the design of electrical connections for the Metro Vancouver region, including everything from residential customers to high rise developments.

"Employee and Public Safety is our number one priority at BC Hydro," says Harold Nelson, New Customer Connections Manager for Vancouver/Burnaby. "One of the highest risk factors for our design staff is the time spent on the roads driving around the Lower Mainland. We have good drivers... the training helps them to keep their awareness high and to maintain those good driving skills."

The annual training varies, with classroom-based one year and hands-on in the vehicle the next. Quality of instruction, and flexibility are the reasons they've counted on the IIBC for this annual training for the past six years.

"They customize the programs to meet the needs of our staff and the time available for training," says Nelson, "and the quality of the instructors is very high... their backgrounds give them real and valuable experience that reinforces what they're teaching in the classroom."

Nathalie Clavaud believes that training in conflict resolution skills provides people with a common language with which to discuss conflicts.

"People need to know that conflict is okay and that there are skills they can use in such (sometimes stressful) situations." Clavaud says. "Conflict resolution and negotiation skills are not just job skills, they are life skills."

Clavaud learned of the JIBC while responsible for Human Resources and Administration at Alcatel, a French-international high-tech company. After taking a course herself, she implemented successful programs, offering all Alcatel employees to participate in the JIBC Conflict Resolution training.

"The JIBC leads the way with training in conflict resolution. Anyone attending courses at the JIBC has a chance to see that these are not just skills but rather a choice about how to live life. It causes people to re-evaluate their goals."

A recent graduate of the Conflict Resolution Certificate Programs, Clavaud plans to launch her own company. One of her objectives is to teach conflict resolution courses in French—in Canada, in France, and in other Francophone countries.

More New Programs and Courses

A Traffic Accident Investigation course was developed by the Pacific Traffic Education Centre for the Canadian Security Intelligence Service.

Foundations of Effective Management, a new certificate program replacing the long running Basic Supervisory Competency Programs, was introduced by the Centre for Leadership and Community Learning.

A feasibility study, funded by the Ministry for Advanced Education, was conducted to determine the need for a diploma program in justice and public safety leadership for aboriginal leaders. The Centre for Leadership and Community Learning and First Nations Programs and Services determined that there was a need for such a program and work is proceeding on the design of the diploma.

The Centre for Leadership and the Social Services and Community Safety Division amalgamated to form the Centre for Leadership and Community Learning.

Helping to Make Communities Safer Places to Live

Child Welfare Training will continue to be delivered to new workers around the province, as the Centre for Leadership and Community Learning was successful in renewing a contract with the Ministry for Child and Family Development to coordinate and deliver this training.

The Emergency Plan and Operational Response Plan for the City of Burnaby was reviewed and redeveloped by the City and the Emergency Management Division at the JIBC.

A one-day youth traffic education program was delivered to the winners of a "How to Solve Street Racing" letter-writing contest championed by the Province newspaper and the JIBC. The winners participated in a Skids, Swerves, and Stops Clinic delivered by the Pacific Traffic Education Centre at the Boundary Bay driver education site.

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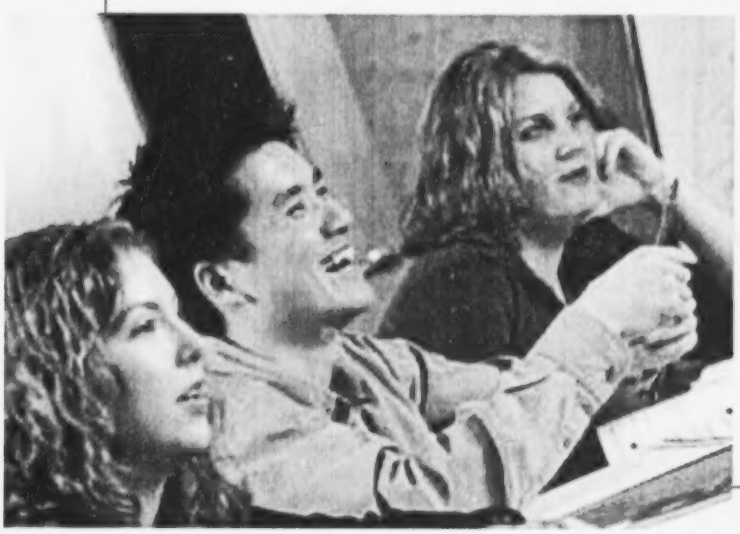
Opening Doors

On-line Learning
Learning Across the Province

Close to 100 online adult probation officer classes were delivered to over 1,500 participants during the fiscal year. The courses were aimed at potential candidates looking at a career in probation, and at recently hired probation officers.

Intervening in Child Neglect Cases will be delivered by the Centre for Leadership and Community Learning as a ten-week on-line training course. The Division was successful in acquiring a new contract with the Ministry to coordinate this course.

The Wet'suwet'en First Nation and the Lake Babine Nation, participated in Conflict Resolution/Negotiation and First Nations Conflict Resolution/ Negotiation training in March 2003. A ceremony was held to celebrate the 43 students involved in training.



The Centre for Conflict Resolution, together with New Westminster Secondary School and the UBC Counselling Centre, offered a free Parent-Teen Mediation Service. The free sessions were co-mediated by an adult mediator (trained at the JIBC) working with a high school student who had completed a minimum of two years of training in peer mediation and conflict resolution.

Over 4500 students were trained in the Occupational Safety and Health (OSH) and Continuing Medical Education (CME) programs, expanding the offerings delivered throughout the computer based Paramedic Training Network (PTN).

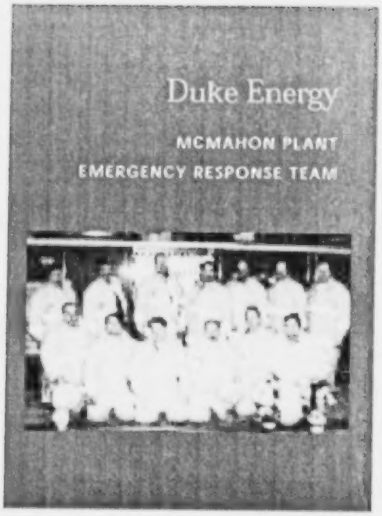
Partnerships

Six provincial health authorities and approximately ten clinical sites across Canada signed agreements with the JIBC to provide hospital clinical opportunities for paramedic academy students.

The Kaiser Foundation and the Centre for Leadership and Community Learning formed a partnership on a Substance Abuse Certificate Program.

Two joint memoranda of understanding were signed between the Justice Institute and the respective medical centres of Beijing and Shanghai to exchange information about "best practices" in pre-hospital care. Further, the Paramedic Academy will design a training program for select Chinese physicians to train at the Justice Institute.

The Women/Trans Dialogue Committee and Centre for Leadership and Community Learning formed a partnership to produce informational materials and curricula on ways to support and assist trans-gendered people in the justice system.



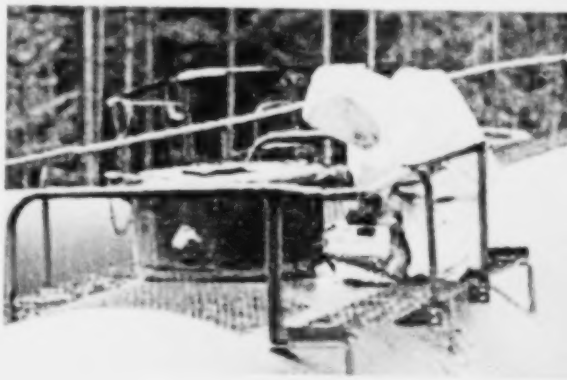
In September 2002, the McMahon Plant LPG Emergency Response team was the first team in Canada to achieve 100% on their evaluation.

At Mile 35 of the Alaska Highway you'll find the McMahon Plant of Duke Energy, and inside the plant you'll find an emergency response team that's among the best in the country. As a company involved in the gathering, processing and transmission of gas, Duke Energy is a member of the LPG (Liquefied Petroleum Gas) Emergency Response Corporation, an organization set up by the industry to respond to incidents involving the handling, storage or transportation of LPG products and containers.

For over ten years, the Duke Energy team has looked to the Justice Institute of BC for training. The team members have taken industrial fire fighting, hazardous materials, and tank car specialist at the Fire Safety Training Centre in Maple Ridge, and return for regular refresher courses. Other programs are delivered locally, or on site at the plant. All of the plant staff are trained in Incident Command System Level 100, and many have taken the Level 200 and 300. A number of staff have also been trained as emergency responders.

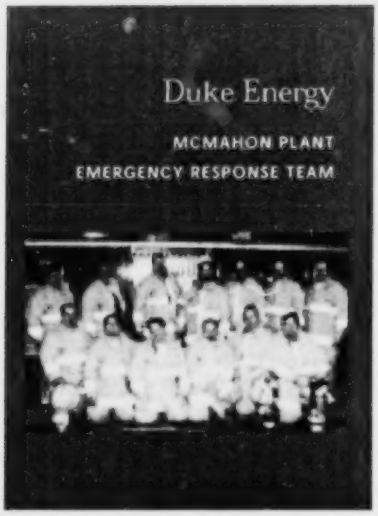
The training at the facility in Maple Ridge has a major impact on the team. Being able to properly prepare for the real thing at a facility where you can use actual live fire makes a huge difference. To practice working in the environment, and have the team members work within the command structure and to rotate through the roles in relatively real situations, better prepares them to respond to local emergencies.

The McMahon Plant team felt committed enough to the JI, that over the years they've helped to develop a strong industrial training area at the Maple Ridge site. The most recent donation was an industrial processor which now serves as a training prop at the site. When the unit was purchased by Duke in 1974 it was valued at $250,000.



Learning Across the Province

Bringing accessible, hands-on training where it is needed in the province, the Fire and Safety Division held training weekends in Westbank (Okanagan Training Weekend), Castlegar (Kootenay Training Weekend) and Metchosin (Northern Training Weekend was scheduled for May 2003 in Prince George. Courses offered include Auto Extrication, Fire Service Instructor, Hazardous Materials and Technical High Angle Rope Rescue Awareness.



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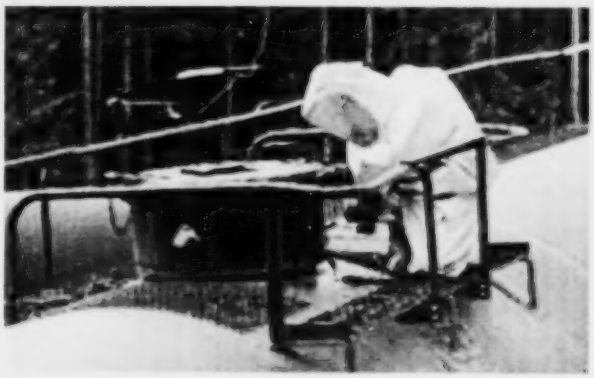

highlights

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visitors to the JIBC

Global Reputation

Police Officers from Liaoning Administrators College, Liaoning Province, China, attended training at the JIBC February 10 – 14, 2003.

The Police Academy continued to deliver a range of police training programs in the United Arab Emirates, and this year, in collaboration with the Insurance Corporation of BC, delivered a Commercial Vehicle Collision Investigation course in Dubai.

The Department of Health in Taiwan, has been working with the JIBC Paramedic Academy to improve the Taiwan system of emergency medical response. In January 2002, ten students were chosen for Advanced Life Support training at the JIBC. The 10-month program included classroom time and clinical experience on ambulance and in hospitals in the Lower Mainland.

The newly elected Mayor of New Westminster, His Worship Mayor Wayne Wright visited the JIBC early in January for a tour and an overview of our programs.

Canadian Visitors

BC's Lieutenant Governor Iona Campagnolo, PC CM OBC, visited the JIBC in late January to learn more about the JIBC's programs and courses.

International Visitors

Brigadier General Mustafa, a key figure in the training in the United Arab Emirates, and four officers from the Ministry of Interior Police College, Abu Dhabi visited the JIBC in June 2002.

Ms. Bonnie Tsang and Mr. Leo Yuen, from the Hong Kong Fire Services Ambulance Command Training School, attended the JIBC in August 2002 for Advanced Life Support Level 1 training.

The mayor and a delegation from LiJiang, China, a newly appointed sister city to New Westminster, visited the JIBC.

A police delegation from Wuhan City visited in September 2002.

Chief in Command of the Hong Kong Fire Service Ambulance Command, visited the JIBC's Maple Ridge site and the JIBC's main campus in April.

28 Japanese Police Officers visited the JIBC in October for a hands-on demo of the Firearms Training Simulator.

Japanese Consul General Ozawa, based in Vancouver, toured the JIBC on April 23.

The JIBC's Corrections and Community Justice Division welcomed the General Manager Public Prisons, Department of Justice, Perth, Western Australia.

Mr. Ian Kydd, British Consul General, visited the JIBC on May 15 along with an associate Commercial Officer, Diane Coleman, in charge of Education.

A delegation of Traffic Police from Yunnan Province, China visited the JIBC in October.

Saudi Arabian Officials from the Ministry of Interior (responsible for fire, emergency response, and law enforcement) visited the JIBC in October 2002 to learn more about the programs offered.

Volunteer Probation Officers from Japan visited the JIBC in October.

foundation highlights

MESSAGE FROM THE CHAIR

This year the Foundation joins the JIBC in celebrating its 25th anniversary and looks forward to its own 10-year anniversary in the year to come. We are proud to reaffirm our commitment to the JIBC by launching our first Capital Campaign to provide resources for capital expansion in order to meet the growing needs of our communities. We will continue to improve the quality of justice and public safety for our students and our communities through advancement of education, training, and community service.

The JIBC Foundation supports the work of students and staff by providing scholarships and bursaries, funding research opportunities, and purchasing facilities, equipment, and other tools for learning. The Foundation currently holds four endowment funds for student support and two award funds that recognize outstanding contributions in the fields of justice and public safety. Since the creation of these endowment funds we have had the honour of presenting more than 70 Foundation Achievement Awards, recognizing academic achievement, leadership, professionalism, and commitment to teamwork.

When you contribute to the Capital Campaign or the Foundation's endowment funds you are making an investment in community safety. Your gift ensures that the work of the JIBC continues to be delivered with the high standards that have earned respect from around the world.

Darlene K. Hyde, Chair
Justice Institute of British Columbia Foundation

foundation highlights

SPECIAL EVENTS

- On Thursday February 6, 2003, the Justice Institute of BC Foundation hosted an awards dinner. The Right Honourable Beverley McLachlin, PC, Chief Justice of the Supreme Court of Canada was presented the Anthony P. Pantages Medal for outstanding contribution in the field of justice. The Honourable Garde Gardom, QC was presented the Joseph H. Cohen Award for outstanding contribution in the field of public safety. The event was a great success raising over $30,000 for the JIBC Foundation.
- The second annual golf tournament held September 24, 2002, raised over $6,000 for the Foundation.
- The annual Buy-a-Book campaign raised over $11,000 from friends of the JIBC. These funds purchased 225 books for use by JIBC students and practitioners in the field of justice, public safety and human services.
- The Foundation had the honour of presenting 22 students with Achievement Awards totaling $5,500.

Donald Pamplin, Past Chair, JIBC Foundation; Honourable Garde Gardom QC, The Right Honourable Madam Chief Justice Beverly McLachlin, P.C.; Jack McGee, JIBC President, Diane Pantages and Dr. Joseph H. Cohen

CAPITAL CAMPAIGN

The Justice Institute of British Columbia is initiating its first-ever Capital Campaign to meet the growing needs of the JIBC and Communities we serve. Our priorities focus on ways to improve the program delivery methods for our students and include simulation equipment, technology and enhancement to our Fire and Safety Training Centre in Maple Ridge.

The proceeds from the Capital Campaign will be used to stengthen our ability to continue to deliver superior quality programs with state-of-the-art learning tools.

Ways to Give

Endowments for scholarships or general support of the JIBC are a way to help ensure the ongoing benefits of your financial gift. The JIBC and the Foundation are interested in establishing naming opportunities for several expansion projects. We would be happy to discuss these and planned giving opportunities. Please feel free to contact us at (604) 528-5750 with any questions.

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